



UNIVERSITY INSTITUTE OF ENGINEERING & TECHNOLOGY

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Ref. No. UIET/NAAC/32/22

Date 13/06/22

Student Feedback – Method and Action taken (2020-2022)

At UIET, CSJM University, Kanpur, feedback is taken from each student at the end of each semester regarding the courses taught in that semester. This is considered to be an integral part of the teaching-learning process of this Institute.

Although teachers' evaluation can be done in several ways, in this institute students feedback system has been considered to be the most effective and reliable method. This system has been developed with an aim to rate and analyze the academic performance of faculty in different programs in this institute.

During the period of the pandemic (2020-21), the teaching-learning process shifted to the online mode. The feedback was also collected in the online mode by means of Google Forms designed for each department.

The method of collecting student feedback in the online mode has been continued even though the teaching has gone back to offline mode (2021-22).


Method Used: Students' feedback is obtained through an online Student Feedback Form. The format and questions in this form has been decided after careful discussions and designed to assess online teaching and evaluation.

The Student Feedback Form is given to all the undergraduate students of at the end of a semester in every academic year. The feedback is anonymous and students are asked to fill the form with utmost diligence and sincerity. The students are required to assign marks to each teacher for each question in the form on a scale of 1 to 4 (Poor-1, Good -2, Very good – 3, Excellent -4).

The feedback by the students is then collated, analyzed and evaluated by the members of Academic Advisory Committee (AAC) headed by the director of UIET on the basis of the following points:

- Class preparation and presentation of the instructor
- Communication skill of the instructor
- Explanation of the topic
- Enthusiasm shown while teaching
- How satisfied are you with the online teaching of your course instructor
- The instructor covered all the topics in the syllabus
- The instructor held online classes as scheduled in timetable
- Mode of practical exams
- Satisfaction regarding practical classes and exams
- Overall understanding and knowledge gained in the course

Action taken: After thorough analysis for each course, the average score for each teacher is calculated out of 4. The results of the feedback are summarized, put in a sealed envelope and given to the Head of the Department to hand them over to the concerned teacher.


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