# MBA -FINANCE & CONTROL

| FIRST SEMESTER |                                     |
|----------------|-------------------------------------|
| 101            | MANAGEMENT CONCEPT & PROCESSES      |
| 102            | MANAGERIAL ECONOMICS                |
| 103            | BUSINESS ENVIRONMENT                |
| 104            | FINANCIAL ACCOUNTING                |
| 105            | QUANTITATIVE METHODS                |
| 106            | COMPUTER APPLICATIONS IN MANAGEMENT |
| 107            | BUSINESS LEGISLATION                |
| 108            | INDIAN ETHOS & VALUES               |

| 101    | MANAGEMENT CONCEPT & PROCESSES  |
|--------|---|
| UNIT-1 | Introduction and Approaches to Management: Concept of Management and its significance, Managerial Roles, Evolution of Management Theory – Classical, Neo-classical and Modern School of Management, approaches to Management, Micro and Macro Environment for Managers, Management levels and Management skills, Functional Areas of Management. Management as Profession |
| UNIT-2 | Planning and Decision Making: Concept, Process, Types and Significance of Planning, Concept, Types and Process of Setting Objectives; Planning Tools, Concept, Process and Managerial Implications of MBO, Concept, Process, Types and Styles of Decision Making, Environments of Decision Making   |
| UNIT-3 | Organizing principles and process: Nature, Principles, process and significance of organizing. organizational structure and Design, approach to Organization Design, Departmentation  |
| UNIT-4 | Staffing and Directing -Meaning, importance and elements of staffing, Concept, Nature, Scope, Principles of Direction, Manager versus leaders, Leadership Theories, Approaches to leadership, Motivation Concept, Theories and Implications, Communication, Barriers to effective communication   |
| UNIT-5 | Controlling: Nature, Process and Aspect of Control, Control Tools and Techniques, Managing Productivity, Quality Control, case studies on relevant issues   |

- 1. Stephen P. Robbins and Mary Coulter, 'Management', Prentice Hall of India,
- Charles W L Hill, Steven L McShane, 'Principles of Management', Mcgraw Hill Education, Special Indian Edition.
- Hellriegel, Slocum & Jackson, 'Management -A Competency Based Approach', Thomson South Western, 10th edition, 2007.
- 4. Harold Koontz, Heinz Weihrich and Mark V Cannice, 'Management -A global perspective
- 5. Griffin, Management: Principle & Applications, Cengage Learning
- 6. P.Subba Rao, Principles of Management, Himalaya Publishing
- 7. Mukherjee, Principles of Management and Organizational behavior, Tata McGraw Hill

| 102    | MANAGERIAL ECONOMICS  |
|--------|---|
| UNIT-1 | Nature and Scope of Managerial Economics: Nature, Scope and Significance of managerial economics, Role and Responsibility of managerial economists.   |
| UNIT-2 | Utility and Indifference Curve Analysis: Utility analysis, Measurement of utility, Law of diminishing marginal utility, Indifference curve, Consumer's equilibrium - Budget line and Consumer surplus.  |
| UNIT-3 | <b>Demand and Production Analysis:</b> Law of demand, Factors affecting demand, Elasticity of demand, Techniques of forecasting demand - Survey and Statistical methods. Production function with one variable input or law of variable proportions, Production function with two variable inputs or isoquant, Production function with all variable inputs or Return to scale, Law of supply and classification of cost. Practical Problems. |
| UNIT-4 | Market Structure and Pricing: Different market structure, Price and output determination under perfect competition, Monopoly, Monopolistic competition, Oligopoly. Price Determination under Discriminating Monopoly.   |
| UNIT-5 | <b>Profit Management:</b> Concept, Nature and Measurement of profit, Concept of risk and uncertainty, Risk uncertainty and innovations. Theories of profit, Profit planning and forecasting, Profit policies, Business cycle - Causes and Control.  |

- 1. Managerial Economics: by Varshney & Maheshwari Pub, Sultan Chand.
- Mote, Paul & Gupta-Managerial Economics: Concepts & Cases.
- 3. D.N. Dwivedi-Managerial Economics
- 4. D.N. Hague-Managerial Economics.
- 5. C.I. Savage & J.R. Small-Untroduction to Managerial Economics.
- C.J. Stocks-Managerial Economics.
- 7. I.L. Riggs- Economics decision Models.
- K.L. Cohen & R.M. Cyert-Theory of the Firms.
- D. Gopalkrishna-A study of Managerial Economics.
- Brigham and Pappas-Managerial Economics.
- Habib-Ur-Rehman-Managerial Economics.

| <del>- 31</del> | NIDA (FINANCE & CONTROL) I SEMESTER   |
|-----------------|---|
| 103 B           | USINESS ENVIRONMENT   |
| OBJECTI         | VE  |
| This cours      | e develops ability to understand and scan business environment in order to  |
| analyze op      | portunities and take decisions under uncertainty.                           |
| UNIT-1          | Theoretical Framework of Business Environment: Concept, significance        |
|                 | and nature of business environment; Element of environment -internal and    |
|                 | external; Changing dimensions of business environment; Techniques of        |
|                 | environmental scanning and monitoring.                                      |
| UNIT-2          | Economic Environment of Business: Significance and elements of              |
|                 | economic environment; Economic systems and business environment;            |
|                 | Economic planning in India; Government policies -industrial policy, fiscal  |
|                 | policy, monetary policy, EXIM policy; Public Sector and economic            |
|                 | development; Development banks and relevance to Indian business;            |
|                 | Economic reforms, liberalization and structural adjustment programmes.      |
| UNIT-3          | Political and Legal Environment of Business: Critical elements of           |
|                 | political environment; Government and business; Changing dimensions of      |
|                 | leagal environment in India; MRTP Act, FEMA and licensing policy;           |
|                 | Consumer Protection Act.  |
| UNIT-4          | Socio-Cultural Environment: Critical elements of socio-cultural             |
|                 | environment; Social institutions and systems; Social values and attitudes;  |
|                 | Social groups; Middle class; Dualism in Indian society and problems of      |
|                 | uneven income distribution; Emerging rural sector in India; Indian business |
|                 | system; Social responsibility of business; Consumerism in India.            |
| UNIT-5          | International and Technological Environment: Multinational                  |
|                 | corporations; Foreign collaborations and Indian business; Non-resident      |
|                 | Indians and corporate sector; International economic institutions - WTO,    |
|                 | World Bank, IMF and their importance to India; Foreign trade policies;      |
|                 | Impact of Rupee devaluation; Technological environment in India; Policy     |
| Ğ               | on research and development; Patent laws; Technology transfer.              |

- Adhikary, M: Economic Environment of Business, Sultan Chand & Sons, New Delhi.
   Ahluwalia, I.J: Industrial Growth in India, Oxford University Press, Delhi.
- 3. Alagh, Yoginder K: Indian Development Planning and Policy, Vikas Publication, New Delhi.

| 104    | FINANCIAL ACCOUNTING  |
|--------|---|
| UNIT-1 | <b>Financial Accounting</b> -scope and importance, meaning, nature and rue of accounting in business, accounting concepts and conventions.  |
| UNIT-2 | Accounting Mechanics: basic records, understanding of transactions and related documents, process leading to preparation of trial balance, understanding of P. & L. A/C and Balance street of non-corporate entities  |
| UNIT-3 | Final Accounts of a Joint Stock Company: Depreciation accounting and policy: company law provisions relating to preparation of various financial statements, preparation of final accounts of a joint stock company as per provisions of Companies Act-2013               |
| UNIT-4 | <b>Financial Statements Analysis:</b> Nature, functions and limitations of financial statements, analysis and interpretation of financial statements. Major tools of financial analysis: ratio analysis, capital structure ratios, profitability ratios, activity ratios. |
| UNIT-5 | Indian Accounting Standards:, Introduction to Indian Accounting Standards and IFRS, Preparation of cash flow statements, measurement of business income, Earning Per Share, Techniques of inflation accounting, Recent trends in accounting                               |

- 1. Accounting for Management: S.K, Bhattacharya and John Dearden,
- Gupta R.S.: Advanced Accountancy, vol. 1&11,
- Shukla &Grewal: Advanced Accounts.
- Botliboi : Double entry book-keeping.
- Grewal, T.S.: Introduction to Accountancy,
- 6. Piokles: Accountancy,
- Kom&Boyd : Accounting.
- Keige &Keller : Intermediate Accounting.
- Vlarmanson & Solemson: Accounting: A Programmes Text-Book.
- 10. Robert Anthony: Essentials of Accounting.
- Dr. D.C. Sharma & K.G. Gupta: Management accounting.

| 105    | QUANTITATIVE METHODS   |
|--------|--|
| UNIT-1 | <b>Statistics:</b> Concept, significance and limitations, collection of primary and secondary data, classification and tabulation, Frequency distributions and their graphical representation, Measures of central tendency, dispersion, Measures of skewness and kurtosis.  |
| UNIT-2 | <b>Bivariate analysis:</b> Correlation-partial and Multiple, Linear and Multiple regression, and qualitative data-contingency table, Measures of association of attributes. Index numbers, time series-its components and their determination.   |
| UNIT-3 | <b>Probability:</b> Definition, additive and Multiplicative Rules, Conditional Probability, Bayes Theorem, Random Variable, Mathematical expectation, Probability Distribution: Binomial Poisson, Normal, Law of Large numbers and central limit theorem (without proof).  |
| UNIT-4 | Sampling and test of significance: Methods of sampling estimates, their Bias and Mean Squared Error, sampling and Non-sampling Errors, Tests of significance. Testing the Means and Standard Deviations for large samples. Tests for the Proportion test for significance of Correlation and Regression Coefficient. |
| UNIT-5 | Statistical Test: Chi –Square test of goodness of fit and independence in contingency tables, F-test for a quality of two variances and in analysis of variance.   |

- Levin, R.I. and Rubin, D; Statistics for Management, New Delhi, PHI.
   Srivastva, U.K., Quantitative Techniques for business.

- Kothari, CK., Quantitative Techniques
   Goon, Gupta and Dasgupta: Fundamentals of statistics
- 5. Gupta and Gupta: Business statistics

|        | WIDA (FINANCE & CONTROL) I SEWESTER  |
|--------|--|
| 106    | COMPUTER APPLICATIONS IN MANAGEMENT  |
| UNIT-1 | <b>Introduction:</b> Computer system, Components and functions of each unit. I/O devices and storage devices. Memory, types of memories, ROM, RAM and Cache memory, Computer Languages.  |
| UNIT-2 | Computer Programs & Software: Programming Concepts, Algorithm and Flowchart, Program Development life cycle, System software and application software. Assembler, Complier and Interpreter, Operating systems, functions of OS, types of Operating System.: Introduction of Windows and Control panel, Computer virus and types.   |
| UNIT-3 | Office Management: MS-Word: Creating and formatting documents, printing and page setup, tables and Mail merge documents. MS-Excel: Workbook & worksheets, Formulae & functions, Cell references, formatting and working with Data, Charts and graphs.  MS-Power Point: Creating slides with different layouts and templates, inserting charts pictures and tables, running slideshow, presentation setup and Animation.  |
| UNIT-4 | Networking: Data Transmission, Overview of Computer Network, Types of networks (LAN, WAN and MAN), Network topologies, packet transmission.  Internet & Intranet: An introduction to Internet and Intranet, Overview of Internet, Architecture and Functioning of Internet, Web pages, HTML, Basic services over Internet like WWW, FTP, Telnet, Gopher etc., IP addresses, ISPs, URL, Domain names, Web Browsers, Internet Protocols, Search engines, e-mail, Web browsing, searching, downloading & uploading from Internet, e-mail, and Search engines. |
| UNIT-5 | IT in Business: Role of IT in business, banking, insurance, education and financial accounting.  |

- Burch, John and Grudnitski Gary, Information Systems: Theory and Practice. New York, John Wiley.
- David, Van Over. Foundations of Business Systems. Fort Worth, Dryden.
- Eliason, A.L. On-line Business Computer Applications. 2<sup>nd</sup> ed., Chicago, Science Research Associates.
- 4. Estrada, Susan. Connecting to the Internet. Sebastopol. C.A. O' Reilly.
- Joh, Moss Jones. Automating Managers: the Implications of Information Technology for Managers. London. Pinter.\
- 6. Long, L. Commmputers, Englewood Cliffs, New Jersey, Prentice Hall Inc.
- Summer, M. Computers Concepts and Uses. 2<sup>nd</sup> ed., Englewood Cliffs, New Jersey, Prentice Hall Inc.

| 107    | BUSINESS LEGISLATION   |
|--------|--|
|        |  |
| UNIT-1 | Introduction, Indian Contract Act, 1872: Meaning of Law, Object of law, Indian contract Act, 1872 - Definition of contract, valid contract, offer and  |
|        | acceptance ,consideration, capacity to contract, free consent, legality of object, discharge of contract, Remedies for breach of contract, Quasi contract.   |
|        | Contract of Agency- modes of creating an agency, rights and duties of agent and principal, termination of agency.  |
| UNIT-2 | Sale of Goods Act, 1930: Essentials of a contract of sales conditions and warranties, rights and duties of buyer, Rights of an unpaid seller and buyer's beware. Partnership Act, 1932 - Concept of partnership and its major  |
|        | provisions.  |
| UNIT-3 | Negotiable Instrument Act, 1881: Definition, types and characteristics of promissory note, bills of exchanges and cheque, Holder and holder in due   |
|        | course, Endorsement, Instruments obtained by unlawful means, Dishonor and discharge of negotiable instrument, Banker and customer.   |
| UNIT-4 | Indian Companies Act, 1956: Definition, characteristics and kinds of company, formation of a company, Memorandum of Association and its contents, Articles of Association and its contents, Prospectus, registration of prospectus, statement In lieu of prospectus, Rights and liabilities of members of company. Company Management: Appointment of directors, power, duties and liabilities of a director and managing director |
| UNIT-5 | Intellectual Property Rights Acts: Meaning of IPR, The Patent Act 1970 - Introduction, History, Meaning of patent, kinds, procedure for grant of patent, Right of patentee, Infringement of patent. The Copyright Act, 1951 - introduction, History, Meaning of copyright, registration of copyright, terms of copyright. Infringement of copyright.   |

- SUGGESTED READINGS:
  1. Company law by autar singh.
- 2. Mercantile Law by A.K. Sen.
- 3. Mercantile Law by N.D. Kanpur.
- 4. Lectures on Company Law by A.K. Shah.
- 5. Industrial Law by N.D. Kanpur.
- 6. Bare Acts Contract Act, Companies Act, MRTP, Act, FEMA, IDRA etc.

| 108    | INDIAN ETHOS & VALUES   |
|--------|---|
| UNIT-1 | Model of Management: Model of Management in the Indian Socio-             |
|        | Political Environment; Work Ethos; Indian Heritage in Production and      |
|        | Consumption.  |
| UNIT-2 | Indian Insight into TQM: Indian Insight into TQM Problems Relating to     |
|        | Stress in Corporate, Management Indian Perspective; Teaching Ethics.      |
| UNIT-3 | Tans-cultural Human Values in Management Education: Tans-cultural         |
|        | Human Values in Management Education Relevance of Values in               |
|        | Management; Need for Values in Global Change – Indian Perspective.        |
| UNIT-4 | Values for Managers: Values for Managers; Holistic Approach for           |
|        | Manager; Personal Growth and Lessons from Ancient Indian Educational      |
|        | System; Science and Human Values.   |
| UNIT-5 | Secular Versus Spiritual Values in Management: Relationship between       |
|        | law and ethics, Corporate mission statement, CSR, Code of Ethics, Quality |
|        | management systems.   |

- 1. R Nandagopal, AjithSankar RN: Indian Ethics and Values in Management, Tata Mc Graw Hill
- 2. Bhatta, S.K., Business Ethics & Managerial Values.
- 3. Chakraborty, S.K.: Foundation of Managerial Work-Contributions from Indian Thought, Himalaya Publication House, Delhi
- 4. Chakraborty, S.K.: Managerial Effectiveness and Quality of Work life Indian Insights, Tata McGraw Hill Publishing Company, New Delhi
- 5. Chakraborty, S.K.: Management by Values, Oxford University Press
- 6. Nandagopal, Ajith Shankar, Indian Ethos and Values in Management, Tata Mc Graw Hill,
- 7. Khandelwal Indian Ethos and Values for Managers, Himalaya Publishing House,
- 8. Biswanath Ghosh, Ethics in Management and Indian Ethos, Vikas Publishing House,
- 9. Joseph Des Jardins, an Introduction to Business Ethics, Tata Mc Graw Hill,
- 10. S K Chakraborty, Management by Values, Oxford University Press, New Delhi,

## MBA -FINANCE & CONTROL

| MARKETING MANAGEMENT              |
|-----------------------------------|
| HUMAN RESOURCE MANAGEMENT         |
| ORGANIZATIONAL BEHAVIOR           |
| RESEARCH METHODOLOGY              |
| BUSINESS COMMUNICATION            |
| FINANCIAL MANAGEMENT              |
| MANAGEMENT ACCOUNTING             |
| PRODUCTION & OPERATION MANAGEMENT |
|                                   |

|        | MBA (FINANCE & CONTROL) II SEM.  |
|--------|--|
| 201    | MARKETING MANAGEMENT   |
| UNIT-1 | An Introduction to Marketing: Concept, Nature and scope, Core Marketing Concepts, Customer Value, Evolution of Modern Marketing Concept, Introduction to Marketing Mix, Strategic Marketing Planning.  |
| UNIT-2 | Understanding Markets and Consumers: Market Segmentation,<br>Marketing Research Process and Marketing Information System, Consumer<br>Behaviour, Organizational Buying Behaviour   |
| UNIT-3 | Product and Pricing Management: Product Decisions: Meaning and Classification of Product, Product Mix, New Product Development Process, Product Life Cycle, Branding and Positioning. Pricing Decisions: Factors affecting Pricing, Pricing objectives and strategies,   |
| UNIT-4 | Distribution and Promotion Management: Distribution Decisions: Channel design and Management, Logistics, Whole selling and Retailing. Promotion Decisions: Promotion Mix, Integrated Marketing Communications, Introduction to Advertising, Sales Promotion, Public Relations Sales Management and Personal Selling. |
| UNIT-5 | Contemporary issues in Marketing: Rural Marketing, Services Marketing, Online and Social Media Marketing and other current issues in Marketing.  |

- 1. Kotler, Philip; Keller, Kevin Lane; Koshy, Abraham, and Mithileshwar Jha ,Marketing Management: A South Asian Perspective, Pearson..Lamb, Charles W.; Hair, Joseph F., and Carl McDaniel, Mktg Cengage
- 2. Etzel, Michael J., Walker, Bruce J., Staton, William J., and Ajay Pandit,
- 3. Marketing Concepts and Cases, Tata McGraw Hill (Special Indian Edition).
- Czinkota, Miachel, Marketing Management, Cengage Learning.
   Kazmi, SHH, Marketing Management Text and Cases, Excel Books.
- 6. Zikmund, William G. and Michael D'Amico, Marketing: Creating and Keeping Customers in an E-Commerce World, South-Western College Pub.
- 7. Neelamegham, S., Marketing in India: Text and Cases, Vikas Publishing House.
- 8. Rajgopalan, Marketing Management: Text and Cases, Vikas Publishing House. Note: Latest edition of the readings may be used.

| 202    | HUMAN RESOURCE MANAGEMENT  |
|--------|--|
| UNIT-1 | <b>Introduction:</b> Meaning of Human Resource Management, Evolution of HRM, Functions of HRM, Nature, Scope and significance of HRM. The changing environment and duties of HR Manager, HRM in Indian scenario.                               |
| UNIT-2 | <b>Recruitment and Selection :</b> HR planning, Job Analysis, Recruitment and Selection. Transfer and Promotion.   |
| UNIT-3 | <b>Human Resource Development :</b> Concept. Goals of HRD, Training and Development- concept, process and techniques; Performance Appraisal - Concept, Process, Techniques.  |
| UNIT-4 | Managing Employee Relations: Labour relation, industrial disputes and resolution, collective bargaining, employee welfare and social security, Employee grievances and their redressal, Worker's participation in Management.                  |
| UNIT-5 | Contemporary Issues in HRM: Employee compensation concept, factors affecting employee compensation, components of employee compensation, knowledge management, Human Resource Information System, issues of HRM in multinational organizations |

- 1. Flippo, Edwin., B.: Principles of Personnel Management.
- 2. Mamoria, , C.B.: Personnel Management.
- 3. Jucius, M.C.: Personnel Management & Industrial Relations.
- 4. Beach: Personnel-The Management of people at work.
- 5. Strauss. G. & Say Less L.A.: The Human Problem of Management of Human Resources.
- 6. Personnel Management & Industrial Relations in India.
- 7. Monapa. A and Saiyadain M.S.: Personnel Management.
- 8. Personnel Management in India: Indian Institute of Management, Calcutta.
- 9. Report of the National Commission on labour, 1969 Ministry

| MBA (FINANCE & CONTROL) II SEM. |   |
|---------------------------------|---|
| 203                             | ORGANIZATIONAL BEHAVIOR   |
| UNIT-1                          | <b>Introduction:</b> Organizational Behaviour- Concept and Importance, Historical Development of O.B., Contributing disciplines to the O.B. field, Challenges and Opportunities for O.B., Models of O.B.                |
| UNIT-2                          | Individual Behaviour :  |
|                                 | Values : Importance, types, values across culture   |
|                                 | Attitudes: Types, cognitive dissonance theory, measuring attitude.  |
|                                 | Personality: Meaning, determinants, traits, major personality attitudes   |
|                                 | influencing O.B.  |
| 3                               | <b>Perception</b> - Meaning, factors influencing perception, person perception.   |
| UNIT-3                          | The Group Behaviour: Foundations of Group behaviour, Defining and   |
| A 300.00 (300 (400.00)          | classifying groups, stages of group development, Group structure, Group   |
|                                 | decision making, Understanding work teams, Difference between Groups  |
|                                 | and teams, types of teams, creating effective teams, turning individual   |
|                                 | into team players.  |
| UNIT-4                          | Organizational Development: Concept, Scope, practice and process of organizational Development interventions, Personal, Interpersonal, group process ,in Organizational development, Team Building and team development |
| UNIT-5                          | Key issues in Organizational Behaviour: Organizational culture -  |
|                                 | Definition, culture's functions, creating and sustaining culture, how   |
|                                 | employees learn culture, creating an ethical organizational culture,  |
|                                 | creating a Customer responsive culture. Organizational change, forces for   |
|                                 | change, resistance to change, managing  |
|                                 | organizational change.  |

- 1. W.G. Scott & T.R. Mitchell: Organization Theory A structure & Behavioral Analysis.
- 2. R.A. Sharma: Organization Theory and Behaviour.
- 3. Ishwar Dayal: Organization Development.
- 4. W.G. Bennis: Organization Development Its Nature, origins and Prospect.
- 5. French & Bell : Organization Development.
- 6. Robbins: Organizational Behaviour, Concepts, Controversies and Application.
- 7. Prentice Hall of India.
- 8. Fred Luthans: Organizational Behaviour, McGraw Hill.
- 9. R.D. Pathak: Human Behaviour in the Changing Environment.
- 10. Uma Sekaran : Organizational Behaviour, Tata McGraw Hill.
- 11. Holt: Management.
- 12. Keith Davis: Organizational Behaviour at Work, McGraw Hill.

| 204    | RESEARCH METHODOLOGY   |
|--------|--|
| UNIT-1 | Introduction to Research: Nature, Objectives, Significance and Types of Research. Ethical Issues in Research. Steps in research process.Research Problem formulation.  Research Design: Exploratory, Descriptive and Experimental Research designs.  |
| UNIT-2 | <b>Data Collection and Sampling:</b> Data types , measurement and methods of data collection; Sources of Error.  Basics of Sampling Theory, Probability and Non-Probability Sampling,  |
| UNIT-3 | Data Analysis: Processing: Classification and coding, Tabulation.  Analysis: Measures of Relationship, Problems in processing; Use of EXCEL and SPSS in data analysis.   |
| UNIT-4 | <b>Hypothesis Testing :</b> Concept, Types and Sources of hypothesis, Procedure for formulation of hypothesis, Testing of hypothesis 'Z'test, 't'test, 'f'test, Chi square test and ANOVA  |
| UNIT-5 | Advance Techniques of Data Analysis and Research Communication: Introduction to Discriminant Analysis, Cluster Analysis, Factor Analysis and Conjoint Analysis. Types of Reports, Format of research report, Documentation, Data and Data Analysis Reporting, Precautions in report writing, Footnoting, Bibliography and Index Preparation. |

- 1. Fowler, Floyd JJr., Survey Methods, 2nd ed., Sage Pub.,
- 2. Fox, LA. and P.E. Tracy: Randomized Response: A Method Of Sensitive Surveys, Sage Pub.,
- 3. Gupta, S.P. Statistical Methods, 30th ed., Sultan Chand, New Delhi,
- 4. Golden-Biddle, Koren and Karen D. Locke: Composing Qualitative Research, Sage Pub.,
- 5. Salkind, Neil 1, Exploring Research, 3rd ed., Prentice-Hali, NJ.

| 205    | BUSINESS COMMUNICATION   |
|--------|--|
| UNIT-1 | Communication: Concept, Need, Process, Methods, Types and Barriers to communication, Factors affecting communication, Essentials of effective communication, Need of effective communication in business.  |
| UNIT-2 | Communication Skills: Concept, Humor in communication, Interpersonal communication, Communication skills and leadership. Verbal and Non Verbal Communication, written and oral, body language, Postures and Gestures, Attire, Appearance, Handshake, Personal space, Timing, behavior, smile.  Listening Skills: Process, Types, Barriers, Importance, essentials of good listening.   |
| UNIT-3 | Business letters: Essentials of business letter, Parts, Forms, Types, Preparation of Business letter related to tenders, Quotations, Orders, Sales, Enquiry and Complaints.  Internal Communication: letters to staff, Circulars and Memos, Office note, Representations and suggestions, Motivational Communication, letters from top management, Reminders and follow up, Employee newsletters.  |
| UNIT-4 | Mass Communication: Meetings, Conferences, Presentation skills, Advertisements, Publicity, Press Releases, Media mix, Public relations, News letters. Direct Marketing: Report writing, Types, Essentials of a good report, Committee report, Annual report., modern modes of communication, cross cultural communication  |
| UNIT-5 | <ul> <li>Interview: Types of Interview, Job interview, Telephonic interview, Conducting the Interview, sending a job application, Preparation of Resume, Group discussion.</li> <li>Types of Pictorial Presentation: Charts, Graphs and Pictures, New trends in business communication, Communication overload, BPO /Call centers, Technical writing, Professional presentation, Cardinal principles of communication, communication policy and Ethical dimensions.</li> </ul> |

- 1. Lesikar &Pettet, Business Communication.
- (All India Traveler's Book Sellers)
   Hill &Bovee, Business Communication (McGraw Hill).
- 4. Korlahalli: Business Communication, Sultan Chand & Sons.
- 5. Rai & Rai, Business Communication Himalayas Publishing House.
- 6. S.K. Basandra, Computes för Manager (Global Business Proca)
- 7. G. Danta, Information in Enterprise (Prentice Hall of India).
- 8. S. Kishore, What every Manager should (Tata McGraw Hill) know about Computers.

| 206    | FINANCIAL MANAGEMENT  |
|--------|---|
| UNIT-1 | <b>Introduction :</b> Concept of finance and finance function, Financial Goal: Profit V/s. Wealth Maximization, Organization of finance functions,  |
|        | <b>Financial Planning</b> : Objectives and considerations, capitalization - Over and under capitalization, Financial Forecasting.   |
| UNIT-2 | Capital Structure :Optimum Capital Structure, Capital Structure, Theories, Features of sound Capital Mix,   |
|        | Leverage - Financial and Operating leverage, Sources of Finance.  |
| UNIT-3 | Working Capital: Concept, Importance and Determinants, Sources of Working Capital Finance, Cash   |
|        | Management: Motive for holding Cash, Control of Cash Collection and Disbursement, Receivable Management, Nature and Goals of Credit Policy,   |
|        | Optimum Credit Policy, Credit Policy Variables, Inventory Management: Objective, Inventory Control Techniques.  |
| UNIT-4 | Cost of Capital: Concept, calculation of cost of capital of equity share, Preference<br>Share, Debentures and retained earnings, Capital Budgeting: Features, Methods of<br>Capital Budgeting: Features, Methods of Capital Budgeting   |
| UNIT-5 | <b>Dividend and Dividend Policy:</b> Management of Earnings, Dividend and Dividend Policy, Objectives and Determinants of dividend Policy, Stable Dividend Policy, Forms of Dividend, Concept of lease Financing, Hire Purchase, Financing Venture Capital, Factoring, Economic value added, Dividend policy and its impact on stock price. |

## REFERENCES:

- Bhattacharya, Hrishikas: Working Capital Management: Strategies and Techniques, Prentice Hall, New Delhi.
- 2. Brealey, Richard A and Steward C. Myers: Corporate Finance, McGraw Hill, Int. Ed., New York.

## MRA (FINANCE & CONTROL) HND SEM

|                  | MBA (FINANCE & CONTROL) II SEM.  |  |
|------------------|--|--|
| 207              | MANAGEMENT ACCOUNTING  |  |
| inform<br>accoun | rust of this course makes the student conversant with the three types of ation generated within an organization viz. full cost accounting, differential ting and responsibility accounting as also to enable him to appreciate their managerial decision making. |  |
| UNIT-1           | <b>Introduction:</b> Cost and management accounting as a tools for control and decisions, aims and objectives and nature of cost and management accounting as part of management information system  |  |
| UNIT-2           | The Elements of Cost: direct material, direct labour, direct expenses and overheads, full cost accounting full cost information its uses and mechanics   |  |
| UNIT-3           | Marginal costing: Marginal costing/Variable costing and cost volume profit relationship, Alternative choice decisions, Key factor and level of activity planning, differential accounting concept  |  |
| UNIT-4           | <b>Budgetary Control :</b> Budgetary Control and budget, preparation of budgets, flexible budgetary control, Responsibility Accounting, Management Control Structure and process, Zero Based Budgeting, Performance and Program Budgeting                        |  |
| UNIT-5           | Standard costing: Standard costing, analysis of variances (costs and revenues) divisional performance and transfer pricing, Activity Based Costing, Target Costing, PLC costing, Cost Audit  |  |

- 1. R. N. Anthony and G. A. Welsh, Fundamental of Management Accounting (Richard, D. Irwin, 3rd edition,
- 2. C. L. Noore and R.K, Feedicks, Managerial Accounting (R South Western, 5th addition, 1980).
- C. T. Horngren, Introduction to Management Accounting (Prentice Hall, 4th Indian Reprint, 1981).
   Robert N. Anthony, John Dearden and Robert F. Vancil Management Control System: Cases and Readings (Richard D. Urwin, 1965).
- 5. R.S. Kaplan, Managerial Cost Accountng.
- 6. Gordeon Shillonglaw; Managerial Cost Accounting (Richard D. Irwin, 5th edition, 1980).

| 208    | PRODUCTION & OPERATION MANAGEMENT   |
|--------|---|
| UNIT-1 | <b>Introduction:</b> nature & Scope of Production Management, Production as a sub system of the organisation, interrelationships with other functions, Role of models in production management operations strategies.                           |
| UNIT-2 | Forecasting: designing products services & processes, Production planning, Plant location, Plant layout planning & concepts,  |
| UNIT-3 | <b>Job design</b> : work measurement, methods analysis, compensation production standards.  |
| UNIT-4 | Inventory Control: concept & introduction organisational planning for inventory control, human factor in inventory control, value analysis, ABC Analysis, EQQ models, Stores Control, codification & classification warehousing waste disposal. |
| UNIT-5 | Quality control: Purchasing decisions vendor development, S.Q.C. Japanese manufacturing system concept of quality circles, TQM, ISO.  |

- 1. Buna, E.S.: Modern Production Management.
- 2. Myers A.: Production Management.
- 3. Adam, E. Sr. & Ebert, R.: Production & Operations Management Concepts Models & Be
- 4. Dutta, A.K.: Materials Management,
- 5. Srinivasan, A.V Japanese Management.

## MBA -FINANCE & CONTROL

| THIRD SEMESTER |  |
|----------------|--|
| 301            | INTERNATIONAL BUSINESS ENVIRONMENT               |
| 302            | OPERATION RESEARCH                               |
| 303            | E-COMMERCE                                       |
| 304            | PROJECT MANAGEMENT & ENTREPRENEURSHIP            |
| 305            | INVESTMENT MANAGEMENT                            |
| 306            | SECURITY MARKET OPERATIONS                       |
| 307            | FUNDS MANAGEMENT IN BANKING INSURANCE<br>SECTORS |
| 308            | FINANCIAL INSTITUTIONS AND MARKETS               |

| 301    | INTERNATIONAL BUSINESS ENVIRONMENT  |
|--------|---|
| UNIT-1 | Introduction to International Business: Nature and Scope. Of International Business. Process of Internationalization, Theories of Internationalization, Rationale of International business – Bases of International Trade.   |
| UNIT-2 | International Socio-cultural and Political environment: Types of political systems, Nature of Political Risks and Management of Political risks, Cultural differences, Cross cultural Management, Dimensions of culture across the world.   |
| UNIT-3 | International Economic Environment: Foreign Investment Theories, Current trends in Foreign Investment inflows – comparison between India and other developing nations, Protectionism and trade barriers, Major International economic institutions- WTO, World Bank, IMF, and UNCTAD  |
| UNIT-4 | Technology and Intellectual Property rights: Technological environment, Problems in transfer of technology, Concept of IPR, IPR violations and protection, Environmental Issues in International business – Global warming and its impact on business, Stands taken by Developed and Developing countries.                    |
| UNIT-5 | Miscellaneous current issues in International Business: International Trade blocs and Regional Economic Co-operations, India's relations with and participation in Trade Blocs, Organization structures for International Business, International Negotiations, Competitive advantage and Strategic International Management. |

- 1. Albaum Duerr International Marketing and Export management (Pearson)
- Cherunilam F International Business (PHI)
   Hill C.W. International Business (McGraw Hill)
- 4. Daniels International Business (Pearson)
- 5. Joshi, R.M., International Business, (Oxford University Press)
- 6. Jaiswal- International Business (Himalya)
- 7. Varshney R.L, Bhattacharya B International Marketing Management (Sultan Chand & Sons)

| 302    | OPERATION RESEARCH  |
|--------|---|
| UNIT-1 | Introduction to Operation Research: Decision making through OR, Nature & Significance of OR, Models and modeling in OR, General methods for solving OR models, methodology of OR, Application and scope of OR, Basic OR models. |
| UNIT-2 | <b>Programming techniques:</b> Linear programs and applications, Linear programming graphical methods, Simplex methods, minimization problems, artificial variables problems, Concepts of duality, Sensitivity analysis.        |
| UNIT-3 | Transportation& Assignment Problems, Game Theory: Two Person Zero sum games, Mixed Strategies.  |
| UNIT-4 | <b>Network and simulation:</b> PERT and CPM, Markov Analysis, Brand Switching, simulation concepts and applications, decision theory  |
| UNIT-5 | <b>Inventory and Queuing theory:</b> Inventory and waiting line concept, Inventory control, Deterministic models, Queuing models.   |

- 1. Taha, H.; Operations research, New York, Macmillan.
- 2. Levin, Kerpatrick and Rubin; Quantitative Approach to Management, New Jersey, Prentice
- 3. Theirouf and Klekamp; Decision Making Through Operations Research, New York, John
- 4. Sharma, J.K.; Operations Research: Theory and applications, New Delhi, Macmillan.
- 5. U.K. Srivastava: Quantitative Techniques.
- 6. Wagner: Principles of Operations Research.7. Kothari, C.K.: Quantitative Techniques.
- 8. Kanti Swaroop: Operations Research.
- 9. Bierman and others: Quantitative Analysis for Business.
- 10. Ackoff & Saisini: Fundamentals of Operations Research.
- 11. Vohra, N.D.: Quantitative Techniques in Management.

| WIDA (FINANCE & CONTROL) III SEM. |  |
|-----------------------------------|--|
| 303 E                             | -COMMERCE  |
| UNIT-1                            | E-Commerce:-Electronic Business, Electronic Commerce, Electronic Commerce Models, Types of Electronic Commerce, E-Commerce in India. Internet, World Wide Web, Internet Architectures, Internet Applications, Web Based Tools for Electronic Commerce, Intranet, Composition of Intranet, Business Applications on Intranet, Extranets. Electronic Data Interchange, Components of Electronic Data Interchange, Electronic Data Interchange Communication Process. |
| UNIT-2                            | Electronic Payment System- Concept of Money, Electronic Payment System, Types of Electronic Payment Systems, Smart Cards and Electronic Payment Systems, Infrastructure Issues in EPS, Electronic Fund Transfer.   |
| UNIT-3                            | E-Business Applications & Strategies: Business Models & Revenue Models over Internet, Emerging Trends in e-Business, E-Governance, Digital Commerce, Mobile Commerce, Strategies for Business over Web, Internet based Business Models.  |
| UNIT-4                            | Security Threats to E-Commerce: Security Overview, Electronic Commerce Threats, Encryption, Cryptography, Public Key and Private Key Cryptography, Digital Signatures, Digital Certificates, Security Protocols over Public Networks: HTTP, SSL, Firewall as Security Control, Public Key Infrastructure (PKI) for Security, Prominent Cryptographic Applications  |
| UNIT-5                            | E-Commerce security considerations: E Commerce & M Commerce – Different ways of Implementing Information and Data Security – Digital Signature – Data Capture by Bar Code, RFID and QR Code - Electronic fund transfer and security – E-Governance – Electronic records – IT Act 2000 and 2008   |

## REFERENCES:

- 1. Agarwala, K.N. and Deeksha Agarwala: Business on the Net: What's and How's of E-Commerce: Macmillan, New
- 2. Agarwala, K.N. and Deeksha Agarwala: Business on the Net: Bridge to the Online Storefront: Macmillan, New Delhi.
- 3. Cady, Glcc Harrab and Mcgregor Pat: Mastering the internet, BPB Publication, New Delhi.
- 4. Diwan, Parg and Sunil Sharma: Electronic Commerce- A Manager's guide to E-Business, Vanity Books International, Delhi.
- 5. Janal, D.S: On-line Marketing Hand Book, Van Nosttrand Reinhold, New York.
- 6. Kosivr, David: Understanding Electronic Commerce, Microsoft Press, Washington.
- Minol and Minol: Web Commerce Technology Handbook, Tata McGraw Hill, New Delhi.
   Schneider, Gray P: Electronic Commerce, Course Technology, Delhi.
- 9. Young, Margaret Levine: The Complete Reference to internet, Tata McGraw Hill, New Delhi.
- 10. O'Brein J: Management Information Systems, Tata McGraw Hill, New Delhi.

| 304    | PROJECT MANAGEMENT & ENTREPRENEURSHIP  |
|--------|--|
| UNIT-1 | Entrepreneur & Entrepreneurial development- Views of economists, Sociologists, psychologists and managers on the making of an entrepreneur- Factors influencing entrepreneurship: Individual factors-Environmental factors- Socio-cultural factors- Support systems-Entrepreneurial motivation.        |
| UNIT-2 | Functions of an entrepreneur- Types of entrepreneurs- Entrepreneur-<br>Entrepreneur and Professional manager. Women Entrepreneur: Concept<br>and functions of women entrepreneurs- Problems of women<br>entrepreneurs-Developing women entrepreneurs – recent trends                                   |
| UNIT-3 | Entrepreneurial Development Programmes (EDPs): Need and objectives of EDP- Small Entrepreneurs: Government Policy for small scale industries (SSIs). Institutional Support systems for small entrepreneurs-Role of DIC, SFCs, Commercial Banks, SIDBI, Entrepreneurship Development Institutes (EDIs). |
| UNIT-4 | Concept of a Project & Project Management- Characteristic features of a project- Project life cycle and its different phases- Project feasibility study- Market feasibility- Technical feasibility-Financial feasibility-Prerequisites for successful implementation of projects.                      |
| UNIT-5 | Evaluation and appraisal of projects- Project appraisal techniques-<br>Project Control- Reasons for ineffective project control- Technique of<br>project control- Preparation of project proposals   |

- 1. Prasanne Chandra-Projects Preparation, Appraisal, Budgeting and Implementation
- 2. (TMH).
- 3. S. Chaudhary-Project Management (TM! I).
- 4. Gopal Krishnan and Ramamurthy: Project Management Handbook (MC Milan).
- 5. T. Lucey: Investment Appraisal Evaluating Risk and Uncertain Things (CIMA).
- 6. C. Sttaffork: Project Cost Control using Networks (CIMA)

| 305      | INVESTMENT MANAGEMENT  |
|----------|--|
| OBJECT   | TIVE:  |
|          | rse exposes the students to the various concepts of investment management and  |
|          | an in-depth study of various issues thereunder.  |
| Course I |  |
| UNIT-1   | <ul> <li>Investment: Nature and scope of investment analysis; Elements of investment - return, risk and time elements; Objectives of investment; Security return and risk analysis; Measurement of return and risk; Approaches to investment analysis.</li> <li>Types of investments: Financial investments — securities and derivatives,</li> </ul> |
|          | deposits, tax-sheltered investments; Non-financial investment - real estate, gold and other types and their characteristics; Sources of financial information  |
| UNIT-2   | Fundamental Analysis: Economic analysis, industry analysis and company analysis.  Technical Analysis: Various prices and volume indicators, indices and  |
| TIME 2   | moving averages; Interpretation of various types of trends and indices,  |
| UNIT-3   | <b>Efficient Market Hypothesis:</b> Weak, semi-strong and strong market; Testing of different forms of market efficiency and their significance.   |
|          | Valuation of Fixed income Securities: Bonds, debentures, preference. shares, and convertible securities.   |
| UNIT-4   | Valuation of Variable Income Securities: Equity shares.  |
| UNIT-5   | <b>Investment by Individuals:</b> investment policies of individuals; Tax saving schemes in India.   |

- 1. Avadhaan V.A: SEIB! Guidelines and Listing of Companies, Himalya Publishing House, Delhi,
- 2. SEBI Act 1992, Nabhi Publication, Delhi
- 3. Securities (Contract and Regulation)
- 4. Taxman's Company Act, (Latest),
- Taxman's Masters Guide to Companies Act,
   Taxman's Mercantile Law, (La lest).
   Tho Companies Act
   The Negotiable Instruments Act,

- 9. Singh, Avtar: Law FiCating to Monopolies. nestrictivn and Unfair Trade Practices, Easlern Book 'Cc, Bhandari IA: Guide to Company Law Procedure - Vats I, It and III: Jain Book Agency, New Delhi. Parnaiya A: Guide to Companies Act; Wadhwa Publishing, Nagpur.

| MIDA (FINANCE & CONTROL) III SEM. |  |
|-----------------------------------|--|
| 306                               | SECURITY MARKET OPERATIONS   |
| OBJECT                            | IVES:  |
| This cours                        | se aims at equipping students with the practical knowledge about the   |
| functionin                        | g of primary markets and stock exchanges.  |
| UNIT-1                            | Security Markets: Legal Environment: St3I Act, 1992, Securities Contract   |
|                                   | Regulation Act 1956, Companies Act 1956 (various provisions relating to  |
|                                   | securities), RBI rules and guidelines for FII's.   |
|                                   | Security Markets: Primary and secondary market; Primary market - its role  |
|                                   | and functions: Methods of selling securities in primary market; New  |
|                                   | financial instruments.   |
| UNIT-2                            | New Issues: SEB 1 guidelines for public issues —pricing of issue,  |
|                                   | promoters' contribution, appointment and role of merchant bankers,   |
|                                   | underwriters, brokers, registrars and managers, bankers etc.; Underwriting al  |
|                                   | issues; Allotment of shares; Procedures for new issues; e- trading.  |
|                                   | Secondary Market: Role, importance, organization of stock exchanges;   |
|                                   | Listing of securities in stock exchanges; Trading mechanism- screen based  |
| 7 D HT 0                          | trading; Insider trading; Take-overs; Internet based trading   |
| UNIT-3                            | <b>Depository:</b> Role and need; The Depositories Act, 1996; SEM (Depositories  |
|                                   | and Participants Regulation) 1996; SEBI (Custodian of Securities)  |
|                                   | Regulation 1996; National Securities Depository Ltd. (NSW: Depository  |
|                                   | participant.   |
|                                   | NSC and OTCEL: National Stock Exchange and Over the Counter  |
|                                   | Exchange - role, organization and management; Listing rules, procedure   |
|                                   | including formats, formalities; Accounting records for buying/ selling transactions Nature of transactions - cash and forward; Settlement of trades. |
| UNIT-4                            | Derivative Trading: Future and options- concept, meaning and invariance:   |
| UNII-4                            | Methods of trading; Valuation of options   |
|                                   | Funds from international Markets: FII'S, Euro issues, ADR's, GDR's and   |
|                                   | FDI; Guidelines for raising funds from the international markets through   |
|                                   | various instruments.   |
| UNIT-5                            | Credit Rating: Meaning and necessity; Credit rating agencies; Methodology  |
| UNIT-3                            | of credit rating. Meaning and necessity; Credit rating agencies; Methodology   |
|                                   | Share Price Indices: Need and importance; Compiling of index numbers   |
|                                   | and interpretation.  |
|                                   | and interpretation.  |

## REFERENCES:

- 1. Dalton, John M.; How the Stock Market Works, Prentice Hail , New Delhi,
- 2. Gupta, LC.: Stock Exchange Trading in India; Society for Capital Market Research and Development, Delhi, Maachi Raju, RR: Merchant Banking; Wiley Eastern Ltd.; New Delhi.

- Machi Raju, H.R: Working of Stock Exchanges in India: Wiley Eastern Ltd.; New Delhi,
   Web site of bseindia.com, nse-india,com.
   Chandratre KR:, et al: Capital Issue, SEBI & Listing: Bharat Publishing House, New Delhi.
- 6. Donald E. Fisher, Ronald J. Jordan: Security Analysis and Portfolio Management; Prentice Hall, New Delhi. R.19hunathan
- 7. V: Stock Exchanges and Investments: Tata McGraw Hill, New Delhi

# MBA (FINANCE & CONTROL) III<sup>RD</sup> SEM. FUNDS MANAGEMENT IN BANKING INSURANCE SECTORS

## SUGGESTED READINGS:

Bakerweltord, A.W and W W Otter Barry: Law Relating to Fire Insurance, Butterworth & Co. Lid., London. Dinsdale, W.A: Elements of Insurance, Pitman,

Government of India, Insurance Act 1937 as amended.

Jadhay, Narendrw Challenges talndian Banking, ed., Macmillan, New Delhi.

Joel, Bessis: Risk Management in Banking, John Wiley, Kotch, Timothy W: Bank Management, Dryden Press, Chicago.

Sharma, R.S: Insurance Principles and Practice, Vora, DeIN.

Sinkey, Joseph F. Jr: Commercial Banks Financial Management, Prentice i-fali,

Smith, T.R: Fire Insurance Theory & Practice, Stone & Cox.

Tanna., M.L. Banking Law and Practice, Indian Law House, Delhi.

Turner, H.S: Principles of Marine Insurance, Stone and Cox,
Khan MY: Indian Financial System —Theory, and Practice; Vikas Publishing House, New Delhi.
Mishkin Frederics S: The Economics at Money Banking and Financial Markets; Harpor Collins, New York.

#### FINANCIAL INSTITUTIONS AND MARKETS 308

## **OBJECTIVE:**

This course aims at providing students with an understanding of the structure, organization, and working of financial markets and institutions in India.

## Course Inputs

UNIT-1 Introduction: Nature and role of financial system; Financial system and financial markets; Financial system and economic development; Indian financial system - an overview.

Financial Markets: Money and capital markets; Money market — meaning, constituents, functions of money market; Money market instruments - call money, treasury bills, certificates of deposits, commercial bills, trade bills etc.; Recent trends in Indian money market; Capital market- primary and secondary markets; Depository system; Government securities Market; Role of SEB1 - an overview; Recent developments.

Reserve Bank of India: Organization, management and functions; Credit creation and credit control; Monetary policy.

UNIT-2 Commercial Banks: Meaning, functions, management and investment policies of commercial banks; Present structure; E-banking and e-trading;. Recent developments in commercial banking.

Development Banks: Concept, objectives, and functions of development banks; Operational and promotional activities of development banks; IFCI, ICICI, IDBI, 111B1, SIDBI; State development banks, state financial corporations.

Insurance Sector: Objectives, role, investment practices of LIC and GIC insurance Regulatory and Development Authority- role and functions.

UNIT-3 Unit Trust of India: Objectives, functions and various schemes of UTI; Role of UTI in industrial finance

Non-Banking Financial Institutions: Concept and role of non-banking financial institutions; Sources of finance; Functions of non-banking financial institutions; Investment policies of non-banking financial institutions in India.

UNIT-4 Mutual Funds: Concept, performance appraisal, and regulation of mutual funds (with special reference to SEB1 guidelines); Designing and marketing of mutual funds schemes; Latest mutual fund schemes in India - an overview.

Merchant Banking: Concept, functions and growth; Government policy on merchant banking service': SEBI guidelines; Future of merchant banking in India.

UNIT-5 Interest Rate Structure: Determinants of interest rate structure; Differential interest rate; Recent changes in interest rate structure,

Foreign Investments: Types, trends and implications: Regulatory framework for foreign investments in India.

#### REFERENCES:

- 1. Avdhani: Investment and Securities Markets in India, H;rraiaya Publications, Delhi.
- Bhole, L.M.: Financial Markets and institutions, Tata McGraw Hill, Delhi.
- Chosh, O: Banking Policy in India, Allied Publications, Delhi.
   Giddy, LH: Global Financial Markets,
- 5. Khan, MN: Indian Financial System, Tata McGraw Hilt, Delhi.
- Reserve Bank of India, Various Reports, RBI Publication, Mumbai.
- Varshney, P.N: Indian Financial System, Sultan Chanel & Sons, New Dethi,
- Averbach, Robert D: Money, Banking and Financial Markets; MacMillan, London.
- 9. Srivastava R.M : Management of Indian Financial Institution; Himalaya Publishing House, Mumbai. 10. Verma JO: Guide to Mutual Funds and Investment Portfolio, Bharat Publishing House, New Delhi

# MBA -FINANCE & CONTROL

| PAPER<br>CODE | FORTH SEMESTER                         |   |
|---------------|--|---|
| 401           | BUSINESS POLICY & STRATEGIC MANAGEMENT |   |
| 402           | MANAGEMENT INFORMATION SYSTEM          |   |
| 403           | FINANCIAL SERVICES MARKETING           |   |
| 404           | INTERNATIONAL FINANCIAL MANAGEMENT     |   |
| 405           | CORPORATE TAX PLANNING AND MANAGEMENT  |   |
| 406           | DERIVATIVES AND RISK MANAGEMENT        |   |
| 407           | PORTFOLIO MANAGEMENT                   |   |
| 408           | MULTINATIONAL FINANCIAL MANAGEMENT     |   |
| 408           | MULTINATIONAL FINANCIAL MANAGEMENT     | _ |

# MBA (FINANCE & CONTROL) 4TH SEM.

| 401     | BUSINESS POLICY & STRATEGIC MANAGEMENT  |
|---------|---|
| OBJE    | CTIVE:  |
| 7       | To provide an understanding of the integration of the functional areas and to |
| provide | a top management perspective. After Studying this course the students         |
| must be | e able to correlate the conceptual knowledge of management with the current   |

| UNIT-1 | Foundations of Strategic Management: Introduction to Strategic Management, Hierarchy of Strategic Intent, Strategic Management for Sustainability. |
|--------|--|
| UNIT-2 | Strategy Appraisal: Environmental Appraisal, Organizational Appraisal. (Relevant Case Studies)   |
| UNIT-3 | Strategies at Deferent level: Corporate-level Strategies, Business-level Strategies. (Relevant Case Studies)                                       |
| UNIT-4 | Pursuing Strategies: Methods for Pursuing Strategies & Strategic<br>Analysis & choice.(Relevant Case Studies)                                      |
| UNIT-5 | Implementation Evaluation & Control: Activating Strategies,<br>Structural Implementation, Behavioral Implementation, Functional and                |

## SUGGESTED READINGS:

- 1. AnsoffH.1. "Corporate Strategy" McGraw-Hill, New York.
- 2. Gluaek W.F. & Jauch L.R, "Business Policy and Strategic Management 5th ed. MacGraw-Hill, New York,

Operational Implementation.(Relevant Case Studies)

- 3. Kazmi A "Business Policy" Tata McGraw-Hill, New Delhi,
- 4. Thomas J.G. "Strategic Management: Concepts, Practice & Cases" Harper & Row, New York,

# MBA (FINANCE & CONTROL) 4TH SEM.

| 402    | MANAGEMENT INFORMATION SYSTEM  |
|--------|--|
| UNIT-1 | Management Information System: Definition, basic concepts, framework, role & need of MIS.  Organization and Information Systems: Changing Environment and its impact on Business. The Organization: Structure, Managers and activities,  |
|        | Data, information and its attributes ,The level of people and their information needs, Types of Decisions and information-Information System, categorization of information on the basis of nature and characteristics.  |
| UNIT-2 | Data processing systems: retrieval of data, storage of data, concepts of information, organizational structure and management concepts, Management Control, the decision making process by information, Types of decision, concepts of planning and control, EIS, DSS, TPS, security issue.  Data sources and data management: Files: Definitions, types of files,   |
|        | concepts of DBMS, data warehouse, DDL, DML, DLL, concepts of RDBMS, Data Flow Diagram (DFD), E-R Diagram.  |
| UNIT-3 | System Concept: System Development Life Cycle (SDLC), Decision Support System (DSS), Enterprise Resource Planning (ERP) System, ERP basic features, benefits of ERP selection, ERP Implementation.   |
| UNIT-4 |  |
| UNIT-5 | Security and Ethical Challenges: Ethical responsibilities of Business Professionals – Business, technology. Computer crime – Hacking, cyber theft, unauthorized use at work. Piracy –software and intellectual property. Privacy – Issues and the Internet Privacy. Challenges – working condition, individuals. Health and Social Issues, Ergonomics and cyber terrorism.  How Organizations affect Information Systems: Decisions about the Role of Information Systems, Information Technology Services, Why Organizations Build Information Systems, The Systems Development Process, How Information Systems affect Organizations, Economic Theories, Behavioral Theories |

- 1. James A.O. Brien: Management Information Systems a managerial End uses perspective.
- 2. Surduck R.G.: Information Systems for Modern Manager.
- Tony Gunton: Infrastructure: building a framework for Corporate Information handling.
- 4. Gorden B. Davis: Management Information System.
- Lucas: Information Systems concepts for Management.

## MBA (FINANCE & CONTROL) IVTH SEM.

| 403    | FINANCIAL SERVICES MARKETING   |
|--------|--|
| UNIT-1 | Introduction to Services Marketing: Origin, Growth, Classification, Distinguishing features of Financial Services Marketing, Services Marketing Mix, Understanding financial Consumers.  |
| UNIT-2 | Service product and pricing: Service planning and designing, classification, new service development, branding of financial services. Objectives and strategies of financial services pricing, cost based, value based and competition based pricing.  |
| UNIT-3 | <b>Service Distribution and Communication</b> : Delivering financial services through intermediaries, , Designing communication mix for financial services, Objectives of financial services marketing communication   |
| UNIT-4 | <b>Designing and Managing Services delivery process</b> : Blueprinting services, balancing demand and capacity, customer and employee roles in services delivery process, Designing financial Service environment.   |
| UNIT-5 | Managing customer relations and service quality: Building Customer loyalty, customer feedback and service recovery, managing service quality, GAP model. Marketing and retention strategies for fund and non fund based financial services- leasing, hire purchase, consumer finance, insurance & factoring, mutual funds. |

- 1. Essence of Services Marketing Payne Adrian
- 2. Services Marketing: Integrating Customer Focus Across the Firm Valarie A Zeithaml
- 3. Services Marketing: People, Technology & Strategy Christopher Lovelock
- 4. Financial Services Marketing S M Jha
- 5. Avadhani, V.A.: Investment and securities, Market in India, Himalaya Publishing House, Bombay.

| 404       | INTERNATIONAL FINANCIAL MANAGEMENT  |
|-----------|---|
| COURS     | E OBJECTIVE :   |
| Th        | ne objective of this paper is to give student an overall view of the international  |
| financial | system and how multinational corporations operate.  |
| COURS     | E OUTLINE:  |
| UNIT-1    | <b>Multinational Financial Management</b> — An overview, Evolution of the International Monetary and Financial System.  |
| UNIT-2    | Managing short term assets and liabilities, Long- term Investment Decisions.  |
| UNIT-3    | The Foreign Investment Decision: Political Risk Management, Multinational Capital Budgeting- Application and Interpretation.                                      |
| UNIT-4    | Cost and Capital Structure of the Multinational Firm: Cost of Capital and Capital Structure of the Multinational Firm, Dividend Policy of the Multinational Firm. |
| UNIT-5    | Taxation of the Multinational Firm, Country Risk Analysis, Long-term Financing.   |

- Abdullah, F.A. Financial Management for the Multinational Firm, Englewood Cliffs, New Jersey Prentice Hall Inc.
- 2. Bhalla, V.K. International Financial Management, 2nd ed, New Delhi, Anmol,
- 3. Buckley, Adrian, Multinational Finance, New York, Prentice Hall Inc.
- Kim, Suk and Kim, Seung, Global Corporate Finance: Text and Cases 2<sup>nd</sup> ed, Miami, Florida, Kolb,
- 5. Shapiro, Alan C. Multinational Financial Management, New Delhi, Prentice Hall of India,

| 405    | CORPORATE TAX PLANNING AND   |
|--------|--|
|        | MANAGEMENT   |
| OBJECT | TVE:   |
|        | rse aims at making students conversant with the concept of corporate tax and Indian tax laws, as also their implications for corporate management.   |
| UNIT-1 | <b>Introduction to Tax Management:</b> Concept of tax planning; Tax avoidance and tax evasions; Corporate taxation and dividend tax.   |
| UNIT-2 | Tax Planning for New Business: Tax Planning with reference to location, nature and form of organization of new business.   |
| UNIT-3 | <b>Tax Planning and Financial Management Decisions:</b> Tax planning relating to Capital structure decision, dividend policy, inter-corporate dividends and bonus shares.  |
| UNIT-4 | Tax planning and Managerial Decisions: Tax planning in respect of own or lease, sale of assets used for scientific research, make or buy decisions; Repair, replace. Renewal or renovation. Shut down or continue decisions.   |
| UNIT-5 | <b>Special Tax Provisions:</b> Tax Provisions relating to free trade zones, infrastructure sector and backward areas; Tax incentives for exporters. Tax planning with reference to amalgamation of companies, Tax deductions and collection at source; Advance payment of tax. |

#### REFERENCES:

- 1. Ahuja G.K and Ravi Gupta: Systematic Approach to Income Tax and Central Sales Tax,
- 2. Bharat Law House, New Delhi.
- 3. Circulars issued by C.B.D.T.
- 4. Income Tax Act,
- 5. Income Tax Rules,
- 6. Lakhotia, R.N: Corporate Tax Planning, Vision Publications, Delhi.
- 7. Singhania, V.K: Direct Taxes: Law and Practice, Taxman's Publication, Delhi.
- 8. Singhania, Vinod K: Direct Taxe Planning and Management, Taxman's Publication,
- 9. Delhi.

| 406       | DERIVATIVES AND RISK MANAGEMENT   |
|-----------|---|
| OBJEC'    | ΓIVE:   |
| This cou  | rses introduces students to the application of various tools and techniques of  |
| financial | risk management.  |
| UNIT-1    | Introduction: Meaning and purpose of derivatives; Forward contracts, future contracts options, swaps and other derivatives; Type of traders: Trading future contracts: Specification of the future contracts; Operation of margins; Settlement and regulations. Sources of financial Risk: Credit vs market, default risk, foreign exchange risk, interest rate risk, purchasing power risk etc.; Systematic and non-systematic risk.   |
| UNIT-2    | Options: Types of options; Option trading; Margins; Valuation of options; Binomial option Pricing Modal; Black-Schools model for Call Options; Valuation of put options; Index options; Option markets-exchange traded options, over the counter options. Quotes. Trading, merging, clearing, regulation and taxation; Warrants and convertibles.  Futures: Hedgers and speculators; Future contracts' Future markets-clearing house, margins, trading, future positions and taxation; Future prices and spot prices;: Forward price vs future prices; Futures vs options |
| UNIT-3    | <b>SWAPS:</b> Mechanics Of interest rate swaps, valuation of interest rate swaps; Currency swaps and its valuation; Credit risk and swaps.  |
| UNIT-4    | Managing Market Risk: Hedging schemes-delta hedging, theta, gamma; Relationship in delta, theta and gamma; Vega and rho; Portfolio insurance.   |
| UNIT-5    | Derivatives Market in India: Present position in India-regulation, working  |
|           | and trading activity.   |

## REFERENCE

- 1. Chance, Don M; An Introduction to Derivatives, Dryden Press, International Edition.
- Chew, Lillan: Managing Derivative Risk, John Wiley, New Jersey.
- 3. Das, Satyajit: Swap & Derivative Financing, Probes.
- 4. Hull, J., Options: Futures and other Derivatives, Prentice Hall, New Delhi.
- 5. Kolb, Robert: Financial Derivatives. New York Institute of Finance, New York.
- 6. Kolb, Robert: Financial Derivatives, New York Institute of Finance, New York.
- Marshall, John F and V.K. Bansal: Financial Engineering- A Complete guide to Financial Innovation. Prentice Hall Inc., New Delhi.
- Report of Prof. L.C. Gupta: Committee on Derivatives Trading.
   Report of Prof. J.C. Verma: Committee Report on Derivatives Trading.

# MBA (FINANCE & CONTROL) IVTH SEM.

| 407    | PORTFOLIO MANAGEMENT  |
|--------|---|
|        | ctives of this course is to enable students learn various methods of building , evaluation and revision under various economics environmental   |
| UNIT-1 | <b>Portfolio Management:</b> Meaning, Importance, Objectives and Various issues in portfolio construction, revision of portfolio and evaluation.  |
| UNIT-2 | <b>Portfolio Analysis:</b> Estimating rate of return and standard deviation of portfolio returns; Effects of combining securities; Markowitz risk-return optimization.  |
| UNIT-3 | Single Index Model: Portfolio total risk, portfolio market risk and unique risk; Sharpe's optimization solution, Capital Market Theory: Capital Market Line, Security market line; Risk free lending and borrowing; Recent developments.  |
| UNIT-4 | Factor Models: Arbitrage pricing theory, principle of arbitrage, Arbitrage portfolio; Two factor and Multi factor models, Behavioral Finance.   |
| UNIT-5 | Portfolio Construction: Techniques of portfolio construction. Portfolio Performance Evaluation: Measure of Return, Risk adjusted measures of performance evaluation, market timing, evaluation criteria and procedures. Market Efficiency: Concept, importance and status of Indian capital market. |

#### REFERENCES:

- 1. Barua, Raghunathan and Verma: portfolio management, Tata McGraw Hill, New Delhi
- 2. Clark, James Francis: Investment- Analysis and Management, McGraw Hill, International Edition,
- 3. Fabozzi, Frank J: Investment Management, Prentice Hall, International Edition, New York.
- 4. Fischer, D.E and Jordan R.J. Security Analysis and Portfolio Management, Prentice Hall, New Delhi.
- 5. Sharpe, Willim F, Gordon J Alexender and J.V Bailly: Investments, Prentice Hall, New Delhi.
- 6. Strong, Robert: Portfolio Construction: Management and Protection, West Publishing Co.
- Sharpe, Willim F: Portfolio Theory and Capital Markets, Mc Graw Hill, New York.
   Elton Edwin J, Gumber Martin J: Morden Portfolio Theory and Investment Analysis; John Wiley, New York.

| 408         | MULTINATIONAL FINANCIAL MANAGMENT  |
|-------------|--|
| OBJECT      | TVE:   |
| This cour   | se offers an understanding of the conceptual framework within the key  |
| financial o | decisions of multinational firm are analyzed.  |
| UNIT-1      | Multinational Financial Management: Growth and importance of international finance; Types of risk in international finance; Rewards in international finance.  Multinational Working Capital Management: Short term overseas financing sources; International management of cash, accounts receivables and inventory management. |
| UNIT-2      | Multinational Investment Decisions: Capital Budgeting for multinational corporations  Financing Decision: Cost of Capital for foreign investment and designing financial structure.  |
| UNIT-3      | International Financing: Equity financing, bond financing, bank financing, direct loans, Government and development bank lending.  Political Risk: Measurement of political risk, management of political risk, political risk analysis in capital budgeting.  |
| UNIT-4      | Portfolio Investment: Benefits of international portfolio investment, spreading risk, international capital asset pricing, international diversification.  International Tax Management: Corporate taxes, Value Added Tax (VAT), Withholding Taxes, duties and tariffs; Branch verses subsidiary taxes; Tax havens.              |
| UNIT-5      | International Accounting and Reporting: Foreign currency translations; Multinational transfer pricing and performance measurement; Consolidated financial reporting; International accounting standards.   |

## REFERENCES:

- 1. Apte, P.G: International Financial Management, Tata McGraw Hill, New Delhi.
- 2. Buckley, Adrian: Multinational Finance, Prentice Hall, New Delhi.
- 3. Eitman, D.K and A.I Stenehill: Multinational Business cash Finance, Addison Wesley.
- 4. Henning, C.N., W Piggot and W.H Scott: International Financial Management, McGraw Hill Int. Ed., New York.
- 5. Levi, Maurice D: International Finance, McGraw Hill, International Edition.
- 6. Rodriqute, R.M and E.E Carter: International Financial Management, Prentice Hall, International Edition
- Shaprio, Alan, C: Multinational Financial Management, Prentice Hall New Delhi.
   Zeneff. D. And J Zwick: International Financial Management, Prentice Hall, International Edition.