

Roll. No.

Question Booklet Number

O.M.R. Serial No.

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B.Com. (Hons.) (SEM.-II) (NEP) EXAMINATION, 2025-26

(Back Paper)

COMMERCE

(Business Policy)

[CODE : BCH-206]

Paper Code

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Question Booklet
Series

D

Time : 1 : 30 Hours

Max. Marks : 75

Instructions to the Examinee :

1. Do not open the booklet unless you are asked to do so.
2. The booklet contains 100 questions. Examinee is required to answer 75 questions in the OMR Answer-Sheet provided and not in the question booklet. All questions carry equal marks.
3. Examine the Booklet and the OMR Answer-Sheet very carefully before you proceed. Faulty question booklet due to missing or duplicate pages/questions or having any other discrepancy should be got immediately replaced.
4. Four alternative answers are mentioned for each question as - A, B, C & D in the booklet. The candidate has to choose the correct / answer and mark the same in the OMR Answer-Sheet as per the direction :

(Remaining instructions on last page)

परीक्षार्थियों के लिए निर्देश :

1. प्रश्न-पुस्तिका को तब तक न खोलें जब तक आपसे कहा न जाए।
2. प्रश्न-पुस्तिका में 100 प्रश्न हैं। परीक्षार्थी को 75 प्रश्नों को केवल दी गई OMR आन्सर-शीट पर ही हल करना है, प्रश्न-पुस्तिका पर नहीं। सभी प्रश्नों के अंक समान हैं।
3. प्रश्नों के उत्तर अंकित करने से पूर्व प्रश्न-पुस्तिका तथा OMR आन्सर-शीट को सावधानीपूर्वक देख लें। दोषपूर्ण प्रश्न-पुस्तिका जिसमें कुछ भाग छपने से छूट गए हों या प्रश्न एक से अधिक बार छप गए हों या उसमें किसी अन्य प्रकार की कमी हो, उसे तुरन्त बदल लें।
4. प्रश्न-पुस्तिका में प्रत्येक प्रश्न के चार सम्भावित उत्तर- A, B, C एवं D हैं। परीक्षार्थी को उन चारों विकल्पों में से सही उत्तर छॉटना है। उत्तर को OMR उत्तर-पत्रक में सम्बन्धित प्रश्न संख्या में निम्न प्रकार भरना है :

(शेष निर्देश अन्तिम पृष्ठ पर)

1. Risk tolerance affects :
 - (A) Production capacity
 - (B) Organizational culture
 - (C) Strategy selection
 - (D) Employee turnover
2. Balanced Scorecard was developed by :
 - (A) Michael Porter
 - (B) Kaplan and Norton
 - (C) Ansoff
 - (D) Drucker
3. Ratio analysis is based on :
 - (A) Income statement only
 - (B) Balance sheet only
 - (C) Financial statements
 - (D) Market survey
4. Stability strategy is adopted when :
 - (A) Firm faces financial crisis
 - (B) Firm wants rapid expansion
 - (C) Environment is predictable
 - (D) Industry is declining
5. Liquidation strategy refers to :
 - (A) Temporary closure
 - (B) Selling entire business
 - (C) Merging with competitor
 - (D) Expanding production
6. Exporting is a form of :
 - (A) Foreign direct investment
 - (B) Strategic alliance
 - (C) International entry mode
 - (D) Retrenchment
7. BCG matrix was developed by :
 - (A) McKinsey
 - (B) Boston Consulting Group
 - (C) Harvard University
 - (D) GE
8. Functional strategies are developed by :
 - (A) Board of directors
 - (B) Middle management
 - (C) Top management
 - (D) External consultants
9. Turnaround strategy is appropriate when :
 - (A) Firm is performing well
 - (B) Firm faces declining performance
 - (C) Industry is growing
 - (D) Market share is high
10. Ethnocentric approach emphasizes :
 - (A) Host country practices
 - (B) Global integration
 - (C) Parent country practices
 - (D) Regional focus

11. Business definition avoids :
- (A) Marketing myopia
 - (B) Diversification
 - (C) Growth
 - (D) Innovation
12. Entering new markets requires alignment with :
- (A) Mission
 - (B) Objectives
 - (C) Strategy
 - (D) All of these
13. Endeavour in strategy refers to :
- (A) Actions taken to achieve goals
 - (B) Salary increment
 - (C) Audit planning
 - (D) Staff reduction
14. Choosing among strategic alternatives is a part of :
- (A) Strategy evaluation
 - (B) Strategy implementation
 - (C) Strategy formulation
 - (D) Financial control
15. Micro environment includes :
- (A) Political forces
 - (B) Customers and suppliers
 - (C) Legal framework
 - (D) Economic policy
16. Technological factors are the parts of :
- (A) Internal environment
 - (B) Macro environment
 - (C) Functional strategy
 - (D) Operational control
17. Industry analysis helps in understanding :
- (A) Political trends
 - (B) Employee morale
 - (C) Competitive forces
 - (D) Payroll
18. Forecasting is a part of :
- (A) Environmental analysis
 - (B) Salary planning
 - (C) Auditing
 - (D) HR training

19. SWOT helps in :
- (A) Strategy formulation
 - (B) Payroll
 - (C) Audit
 - (D) Leave planning
20. Matching strengths with opportunities is called :
- (A) Defensive strategy
 - (B) Offensive strategy
 - (C) Retrenchment
 - (D) Liquidation
21. Environmental analysis reduces :
- (A) Uncertainty
 - (B) Profit
 - (C) Revenue
 - (D) Sales
22. Macro environment is also called :
- (A) Task environment
 - (B) General environment
 - (C) Internal environment
 - (D) Functional environment
23. Consistency in strategy means alignment with :
- (A) Government policy
 - (B) Market rumors
 - (C) Organizational mission
 - (D) Salary rules
24. Product development strategy focuses on :
- (A) Existing products
 - (B) New products for existing market
 - (C) Selling division
 - (D) Reducing staff
25. Capabilities differ from resources because they :
- (A) are tangible
 - (B) combine resources effectively
 - (C) are external
 - (D) are legal
26. Market penetration involves :
- (A) New products in new markets
 - (B) Increasing share in existing market
 - (C) Selling assets
 - (D) Downsizing

27. Stakeholders include :
- (A) Only shareholders
 - (B) Employees only
 - (C) Customers only
 - (D) All parties interested in firm
28. Gap analysis compares :
- (A) Desired and actual performance
 - (B) Sales and profit
 - (C) Staff and output
 - (D) Cost and price
29. A Vision answers :
- (A) Where we are
 - (B) Where we want to be
 - (C) How we hire
 - (D) How we produce
30. Tactical decisions are :
- (A) Long-term
 - (B) Short-term
 - (C) Irreversible
 - (D) Strategic
31. Objectives should be :
- (A) Vague
 - (B) Specific and measurable
 - (C) Unclear
 - (D) Impossible
32. Environmental uncertainty is high when :
- (A) Environment is stable
 - (B) Only few competitors exist
 - (C) Rapid change occurs
 - (D) Demand is constant
33. Strategy evaluation is done to :
- (A) Replace employees
 - (B) Increase production
 - (C) Monitor market price
 - (D) Assess effectiveness of strategy
34. Resource allocation is a part of :
- (A) Strategy implementation
 - (B) Environmental scanning
 - (C) Strategy formulation
 - (D) Vision statement

35. Passive resistance involves :
- (A) Aggressive protest
 - (B) Violence
 - (C) Silent non-cooperation
 - (D) Expansion
36. During introduction stage, profits are usually:
- (A) High
 - (B) Stable
 - (C) Low or negative
 - (D) Maximum
37. Market saturation occurs during :
- (A) Introduction stage
 - (B) Growth stage
 - (C) Maturity stage
 - (D) Development stage
38. Skimming pricing is common in :
- (A) Introduction stage
 - (B) Growth stage
 - (C) Maturity stage
 - (D) Decline stage
39. Extension strategies aim to :
- (A) Shorten PLC
 - (B) Increase decline
 - (C) Prolong maturity
 - (D) Eliminate product
40. Ansoff matrix is also known as :
- (A) Growth matrix
 - (B) SWOT matrix
 - (C) BCG matrix
 - (D) GE matrix
41. Ansoff matrix has how many quadrants?
- (A) Two
 - (B) Three
 - (C) Four
 - (D) Five
42. Entering foreign markets with the same product is called :
- (A) Diversification
 - (B) Market development
 - (C) Retrenchment
 - (D) Stability

43. VRIO framework evaluates :
- (A) External environment
 - (B) Value, rarity, imitability, organization
 - (C) Salary structure
 - (D) Production output
44. Financial ratios help in assessing :
- (A) Liquidity and profitability
 - (B) Political stability
 - (C) Social change
 - (D) Legal issues
45. Competitive advantage is sustainable when it is :
- (A) rare
 - (B) temporary
 - (C) easily copied
 - (D) common
46. Licensing allows a firm to :
- (A) Sell ownership
 - (B) Allow another firm to use its technology
 - (C) Merge
 - (D) Acquire competitors
47. Conglomerate diversification means :
- (A) Related diversification
 - (B) Same industry expansion
 - (C) Unrelated business expansion
 - (D) Cost leadership
48. Multi-domestic strategy emphasizes :
- (A) Global uniformity
 - (B) Local responsiveness
 - (C) Centralized control
 - (D) Retrenchment
49. Vertical integration includes :
- (A) Forward and backward integration
 - (B) Diversification
 - (C) Retrenchment
 - (D) Liquidation
50. Pause strategy is adopted when :
- (A) Rapid growth is required
 - (B) Temporary consolidation is needed
 - (C) Loss occurs
 - (D) Liquidation is required

51. Focus strategy may be :
- (A) Cost focus or differentiation focus
 - (B) Stability
 - (C) Retrenchment
 - (D) Liquidation
52. Merger means :
- (A) Two firms combine to form one
 - (B) Selling assets
 - (C) Liquidation
 - (D) Stability
53. Synergy in merger refers to :
- (A) Loss
 - (B) Combined value greater than sum
 - (C) Competition
 - (D) Retrenchment
54. Competition is highest during :
- (A) Introduction stage
 - (B) Growth stage
 - (C) Maturity stage
 - (D) Decline stage
55. Negotiation can reduce resistance by :
- (A) Ignoring employees
 - (B) Forcing change
 - (C) Delaying decision
 - (D) Offering incentives
56. Being "stuck in the middle" means :
- (A) Clear strategy
 - (B) No clear competitive advantage
 - (C) Growth
 - (D) Expansion
57. Question marks in BCG matrix have :
- (A) Low growth, low share
 - (B) Low growth, high share
 - (C) High growth, low share
 - (D) High share only
58. GE matrix has how many cells?
- (A) 4
 - (B) 9
 - (C) 6
 - (D) 3
59. Resistance to change is common in :
- (A) Implementation
 - (B) Retrenchment
 - (C) Liquidation
 - (D) Audit
60. Acquisition differs from merger because :
- (A) It involves equal partners
 - (B) One firm takes control of another
 - (C) It is temporary
 - (D) It reduces ownership

61. Strategic management primarily focuses on:
- (A) Long-term direction of organization
 - (B) Daily operations
 - (C) Employee attendance
 - (D) Short-term budgeting
62. Strategy is best defined as :
- (A) A Rule book
 - (B) A long-term action plan
 - (C) A marketing technique
 - (D) A financial statement
63. Corporate strategy deals with :
- (A) Individual performance
 - (B) Functional budgeting
 - (C) Overall scope and direction
 - (D) Department scheduling
64. Functional strategy is concerned with :
- (A) Corporate diversification
 - (B) Departmental actions
 - (C) Industry structure
 - (D) Mergers
65. Strategic planning begins with :
- (A) Control
 - (B) Implementation
 - (C) Vision and Mission
 - (D) Budgeting
66. Vision statement focuses on :
- (A) Past performance
 - (B) Present structure
 - (C) Employee grievances
 - (D) Future aspirations
67. Strategy formulation involves :
- (A) Setting objectives and plans
 - (B) Salary revision
 - (C) Daily reporting
 - (D) Quality inspection
68. Strategic control ensures :
- (A) Monitoring performance
 - (B) Office discipline only
 - (C) Employee transfers
 - (D) Wage freeze

69. External environment includes :
- (A) Employees
 - (B) Suppliers and competitors
 - (C) Office culture
 - (D) Internal policies
70. Core values reflect :
- (A) Organizational beliefs
 - (B) Market share
 - (C) Profit margin
 - (D) Cost structure
71. Strategic drift occurs when :
- (A) Organization adapts quickly
 - (B) Organization fails to respond to environment
 - (C) Profit increases
 - (D) Costs reduce
72. Strategic fit refers to :
- (A) Matching internal resources with external environment
 - (B) Employee fitness
 - (C) Financial audit
 - (D) Budget control
73. Goals are broader than :
- (A) Vision
 - (B) Objectives
 - (C) Strategy
 - (D) Mission
74. A proactive strategy is :
- (A) Reaction to events
 - (B) Planned in advance
 - (C) Uncertain
 - (D) Temporary
75. Strategy implementation may fail due to :
- (A) Strong leadership
 - (B) Clear communication
 - (C) Adequate resources
 - (D) Poor coordination
76. Business definition answers :
- (A) How much profit
 - (B) What business are we in
 - (C) Employee attendance
 - (D) Tax planning

77. Intangible resources include :
- (A) Land
 - (B) Equipment
 - (C) Cash
 - (D) Brand reputation
78. Value chain analysis identifies :
- (A) Competitive advantage sources
 - (B) Salary levels
 - (C) Audit errors
 - (D) Government taxes
79. Financial analysis evaluates :
- (A) Market demand
 - (B) Liquidity and profitability
 - (C) Political stability
 - (D) Technology
80. Benchmarking compares Internal performance with :
- (A) Best practices
 - (B) Government policy
 - (C) Employee attendance
 - (D) Political factors
81. SWOT stands for :
- (A) Strategy With Operational Targets
 - (B) Strengths, Weaknesses, Opportunities, Threats
 - (C) Sales With Organizational Techniques
 - (D) Systems With Organizational Tactics
82. Opportunities arise from :
- (A) Internal failures
 - (B) External favourable conditions
 - (C) Internal strengths
 - (D) Weak leadership
83. A strong brand name is a :
- (A) Strength
 - (B) Weakness
 - (C) Threat
 - (D) Liability
84. High employee turnover is a :
- (A) Opportunity
 - (B) Weakness
 - (C) Strength
 - (D) Advantage

85. The top management is mainly responsible for :
- (A) Tactical planning
 - (B) Strategic planning
 - (C) Payroll management
 - (D) Inventory check
86. Emergent strategy is :
- (A) Pre-planned
 - (B) Spontaneous development
 - (C) Legally required
 - (D) Annual budget
87. Strategic planning is usually :
- (A) Short-term
 - (B) Informal only
 - (C) Financial only
 - (D) Long-term oriented
88. Objectives should be :
- (A) Measurable
 - (B) Vague
 - (C) Personal
 - (D) Informal
89. Stability strategy means :
- (A) Rapid growth
 - (B) No significant change
 - (C) Diversification
 - (D) Retrenchment
90. Strategic intent defines :
- (A) Market share only
 - (B) Employee salary
 - (C) Long-term ambition
 - (D) Audit report
91. Core competency is :
- (A) Unique strength
 - (B) Weakness
 - (C) Liability
 - (D) Threat
92. Strategic flexibility means :
- (A) Rigidity
 - (B) Adapting to changes
 - (C) Ignoring change
 - (D) No planning

93. Transnational strategy combines :
- (A) Global efficiency and local responsiveness
 - (B) Liquidation and diversification
 - (C) Stability and retrenchment
 - (D) None of these
94. Strategy choice depends on :
- (A) Resources
 - (B) Environment
 - (C) Organizational objectives
 - (D) All of these
95. Cost Leadership strategy aims at :
- (A) Lowest cost producer
 - (B) Premium pricing
 - (C) Diversification
 - (D) Stability
96. "Cash cows" generates :
- (A) Low cash
 - (B) High cash
 - (C) No profit
 - (D) Loss
97. BCG matrix classifies business based on :
- (A) Market growth and market share
 - (B) Profit only
 - (C) Sales only
 - (D) Employee size
98. GE matrix uses :
- (A) Market growth only
 - (B) Industry attractiveness and business strength
 - (C) Profit
 - (D) Sales
99. Joint Venture is common in :
- (A) Domestic market
 - (B) International expansion
 - (C) Retrenchment
 - (D) Stability
100. Blue Ocean strategy focuses on :
- (A) Competing in existing market
 - (B) Creating new market space
 - (C) Retrenchment
 - (D) Stability

Rough Work

Example :

Question :

Q.1 (A) ● (C) (D)

Q.2 (A) (B) ● (D)

Q.3 (A) ● (C) (D)

5. Each question carries equal marks. Marks will be awarded according to the number of correct answers you have.
6. All answers are to be given on OMR Answer Sheet only. Answers given anywhere other than the place specified in the answer sheet will not be considered valid.
7. Before writing anything on the OMR Answer Sheet, all the instructions given in it should be read carefully.
8. After the completion of the examination, candidates should leave the examination hall only after providing their OMR Answer Sheet to the invigilator. Candidate can carry their Question Booklet.
9. There will be no negative marking.
10. Rough work, if any, should be done on the blank pages provided for the purpose in the booklet.
11. To bring and use of log-book, calculator, pager & cellular phone in examination hall is prohibited.
12. In case of any difference found in English and Hindi version of the question, the English version of the question will be held authentic.

Impt. On opening the question booklet, first check that all the pages of the question booklet are printed properly. If there is any discrepancy in the question Booklet, then after showing it to the invigilator, get another question Booklet of the same series.

उदाहरण :

प्रश्न :

प्रश्न 1 (A) ● (C) (D)

प्रश्न 2 (A) (B) ● (D)

प्रश्न 3 (A) ● (C) (D)

5. प्रत्येक प्रश्न के अंक समान हैं। आपके जितने उत्तर सही होंगे, उन्हीं के अनुसार अंक प्रदान किये जायेंगे।
6. सभी उत्तर केवल ओ०एम०आर० उत्तर-पत्रक (OMR Answer Sheet) पर ही दिये जाने हैं। उत्तर-पत्रक में निर्धारित स्थान के अलावा अन्यत्र कहीं पर दिया गया उत्तर मान्य नहीं होगा।
7. ओ०एम०आर० उत्तर-पत्रक (OMR Answer Sheet) पर कुछ भी लिखने से पूर्व उसमें दिये गये सभी अनुदेशों को सावधानीपूर्वक पढ़ लिया जाये।
8. परीक्षा समाप्ति के उपरान्त परीक्षार्थी कक्ष निरीक्षक को अपनी OMR Answer Sheet उपलब्ध कराने के बाद ही परीक्षा कक्ष से प्रस्थान करें। परीक्षार्थी अपने साथ प्रश्न-पुस्तिका ले जा सकते हैं।
9. निगेटिव मार्किंग नहीं है।
10. कोई भी रफ कार्य, प्रश्न-पुस्तिका में, रफ-कार्य के लिए दिए खाली पेज पर ही किया जाना चाहिए।
11. परीक्षा-कक्ष में लॉग-बुक, कैल्कुलेटर, पेजर तथा सेल्युलर फोन ले जाना तथा उसका उपयोग करना वर्जित है।
12. प्रश्न के हिन्दी एवं अंग्रेजी रूपान्तरण में भिन्नता होने की दशा में प्रश्न का अंग्रेजी रूपान्तरण ही मान्य होगा।

महत्वपूर्ण: प्रश्नपुस्तिका खोलने पर प्रथमतः जाँच कर देख लें कि प्रश्नपुस्तिका के सभी पृष्ठ भलीभाँति छपे हुए हैं। यदि प्रश्नपुस्तिका में कोई कमी हो, तो कक्षनिरीक्षक को दिखाकर उसी सिरीज की दूसरी प्रश्नपुस्तिका प्राप्त कर लें।