



**CHHATRAPATI SHAHU JI MAHARAJ UNIVERSITY**  
(Formerly Kanpur University, Kanpur)  
Kanpur UP – 208024

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**A**

**Action Taken Report**  
**On**  
**Student Satisfaction Survey Report**  
**2018 – 19**

**Under Caption 2.7**  
**In**

**Criteria – II**  
**Teaching, Learning & Evaluation**



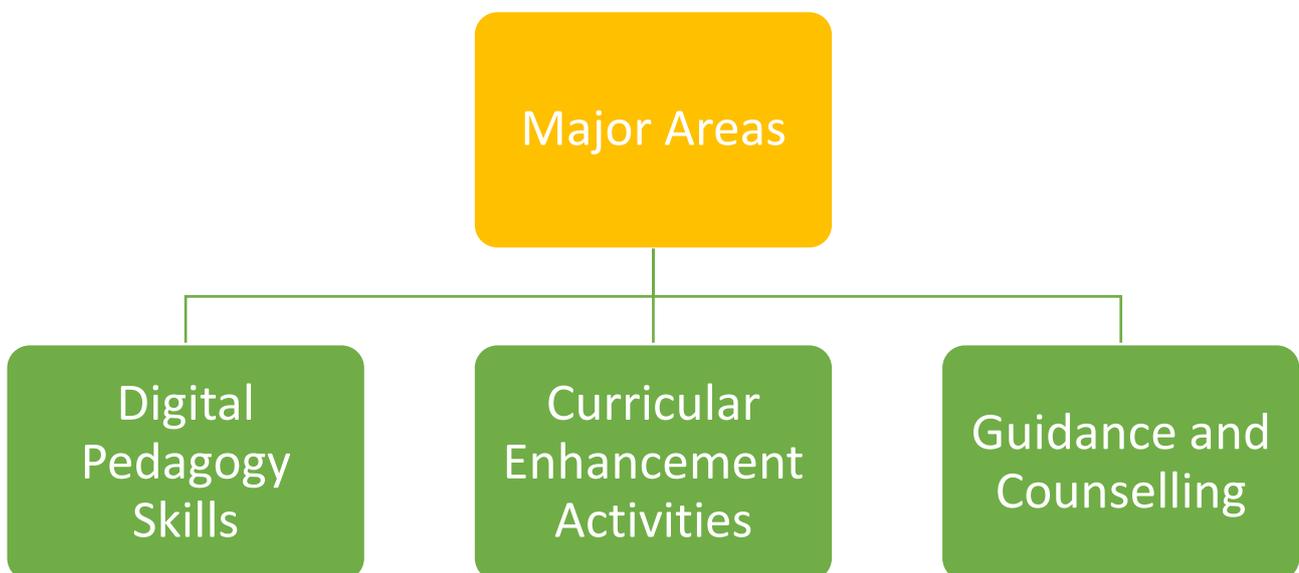
**for**  
**The Fulfilment**  
**of**  
**Annual Quality Assurance Report (AQAR)**  
**2019 – 20**

**National Assessment and Accreditation Council**  
**(NAAC)**

## **Introduction**

CSJM University is dedicated and committed to the overall development of students. Therefore, all the departments of CSJM University is continuously working on student's satisfaction from its genesis. That is why; this Action Taken Report is based on the student satisfactory survey of 2018-19. The following actions were taken on identified major areas to improve overall teaching and learning experiences of the students.

## **Identified Major Areas**



## **Action Plan Strategies**

### **1. Digital Pedagogy Skills**

- a) Promoted two way teaching learning process by interactive classroom.
- b) Used ICT tools for making interactive classes.
- c) Prepared MOOCs for students.
- d) Promoted techno friendly teaching learning environment to the students by using augmented reality (AR) tools.

### **2. Curricular Enhancement Activities**

- a) Promoted self-learning by giving assignments, power points presentations, project etc.
- b) Organised poster presentations, and subject related model-making events.
- c) Developed experiential teaching learning materials for the students.
- d) Applied brain storming sessions for advanced learners.

### **3. Guidance and Counselling**

- a) Mentoring and counselling were provided to students for their cognitive, social and emotional growth.
- b) Invited renowned counsellors for vocational, professional and personal counselling.