

Centre for Distance and Online Education (CDOE)
Chhatrapati Shahu Ji Maharaj University, Kanpur

Frequently Asked Questions (FAQ)

Welcome to the CDOE FAQ section. Here, you'll find answers to common questions about our Online Learning (OL) programmes. For detailed information, please refer to the provided links.

Q1: How can I apply for an OL programme at CSJMU?

A: Applications can be submitted online through the [CDOE Admission Portal](#).

Q2: What are the eligibility criteria for admission?

A: Eligibility varies by programme. Detailed criteria are available on the [Admission Guidelines](#) page.

Q3: What documents are required for admission?

A: Required documents include: - Photograph and signature - Mark sheets and certificates - Caste certificate (if applicable) - Aadhaar card - Migration certificate (if applicable) For a comprehensive list, refer to the [Admission Guidelines](#) page.

Q4: What study materials are provided?

A: Registered students have access to: - Self-Learning Materials (SLM) - Model Question Papers - National Digital Library - U.P. Digital Library - Self Learning Resources - Gyansanchay Access these resources through the Student Zone.

Q5: Are there online lectures or interactive sessions?

A: Yes, interactive sessions are conducted via the Learning Management System (LMS). Details and schedules are provided on the Student Zone.

Q6: How are examinations conducted?

A: Examinations are held as per the guidelines outlined in the [Examination Guidelines](#). This includes: - Term-end theory exams - Assignment submissions - Online quizzes for certain programmes

Q7: How can I track my performance?

A: Students can view their results and feedback through the Student Login portal.

Q8: How do I receive my programme certificate?

A: Certificates are issued after successful completion of all courses and clearance of dues.

Q9: How can I interact with faculty or support staff online?

A: Students can: - Use the discussion forums on the Moodle Platform. - Send queries to the CDOE helpdesk: cdoehelpline@csjmu.ac.in. - Join scheduled live Q&A sessions announced on the portal.

Q10: What if I have technical issues with online resources?

A: Technical support is available through the IT helpdesk.